

The Good Old Days Concerts

Online Booking System

3 STEPS TO MAKING A BOOKING:

- SELECT SEATS • SIGN-IN • MAKE PAYMENT •

In response to numerous requests from our patrons, we have implemented a new online booking system for The Good Old Days Concerts, for those who wish to select their own seats and pay by credit or debit card.

Although the system is intuitive in nature, we wish to assist those who may not be familiar with similar seat-selection booking and payment systems. We hope you will enjoy this enhancement to The Good Old Days Concerts experience.

STEP 1: SELECT SEATS

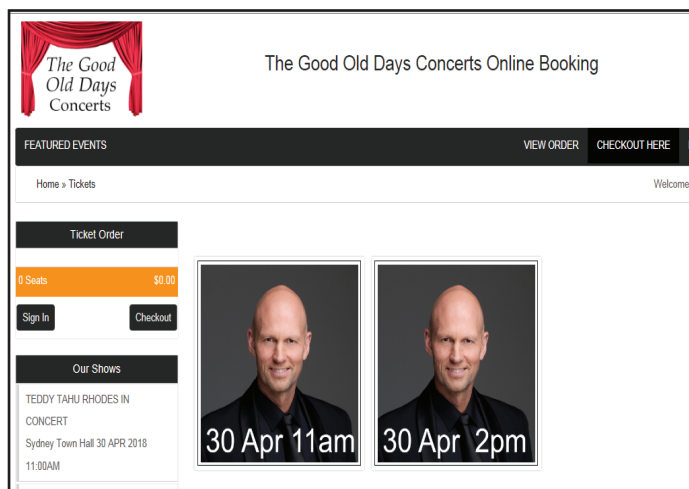


Figure 1 - Front page of booking system

- To access the online booking site select the "TICKETS" icon from either the front page of our website at www.GoodOldDaysConcerts.com.au or from the concert detail page. This link will only be active from the date of opening of bookings for each concert.
- Select 11am or 2pm from the picture icons or from the "Our Shows" menu to the left of the screen (see Figure 1).
- During a booking, move between 11am and 2pm performance times by selecting the relevant time from the "Our Shows" menu to the left of the screen. It is possible to book for both performance times in the one booking.

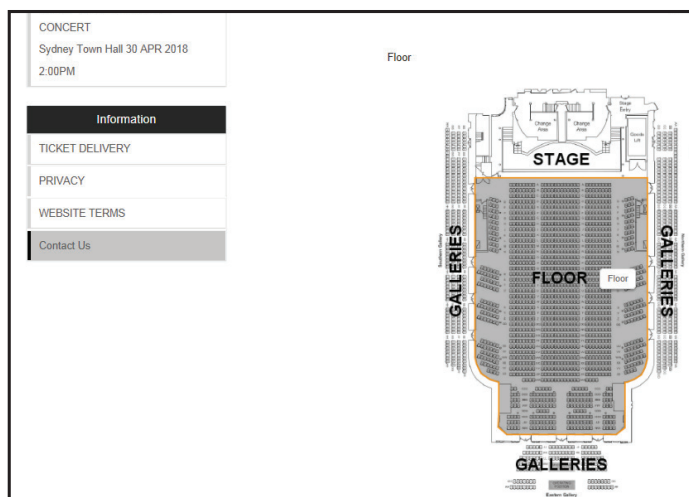


Figure 2 - Floor Plan Graphic where the choice of "Floor" or "Gallery" seating is made.

- Select Floor or Galleries from the Floor Plan Graphic (see Figure 2) which appears after selecting show time.

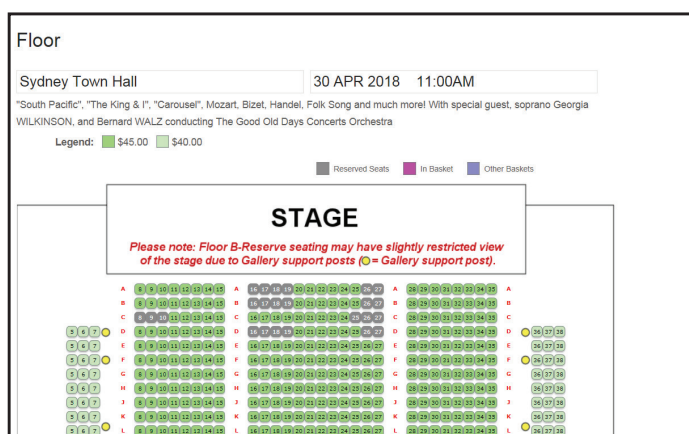


Figure 3 - Detail of the available seats plan for the floor.

- Select your seats from The Available-Seats plan which is then revealed for the area selected (see Figure 3). Scroll up and down to see the complete floor plan for either Floor or Galleries. Unavailable seats are coloured gray.
- To navigate between seating areas during a booking, select "Floor" or "Galleries" from the "Our Shows" listing (revealed under the show time selected).

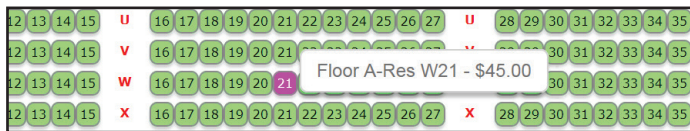
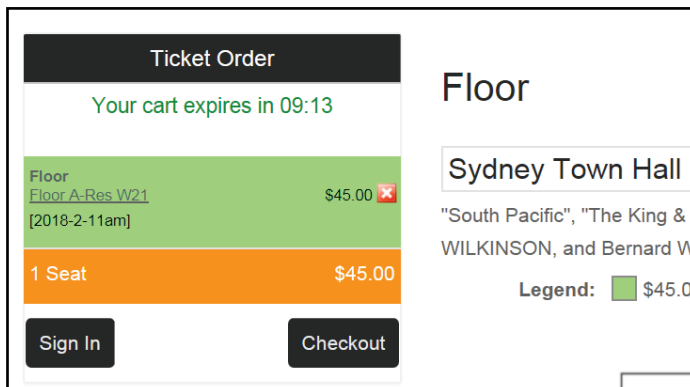


Figure 4 - Selected seat with roll-over information displayed.



- g) Click on an available seat to select it and it will change to colour mauve (see Figure 4). The selected seat will also appear in the "Ticket Order" summary to the left of the screen (see Figure 5). De-select a seat by clicking it again.
- h) Roll the cursor over any seat at any time to show "Floor" or "Gallery", A- or B-Reserve, seat number and price (see Figure 4).
- i) Once you have selected all your seats, select "Checkout Here" from the menu at the top-right of the screen.

Figure 5 - "Ticket Order" summary with seat(s) selected.

STEP 2: SIGN-IN

- a) After selecting "Checkout Here" you will be taken to the Sign-In page.
- b) First-time users - create an account by completing all required fields, using your email address as your username, and creating an easily-remembered 6-8 character password.
- c) Returning users log-in with your email address and password.
- d) Select Continue to move to Payment pages.

STEP 3: MAKE PAYMENT

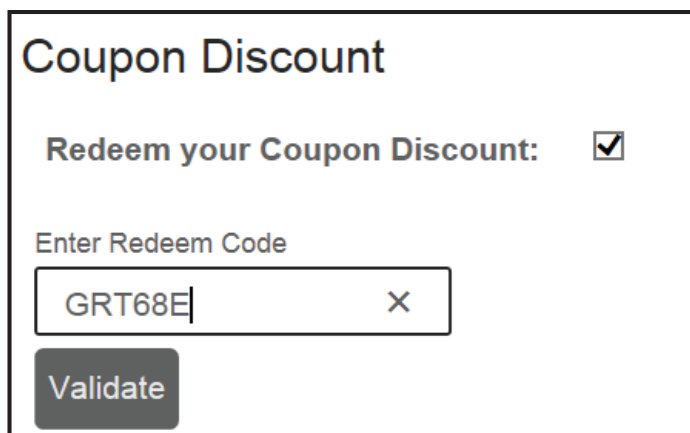


Figure 6 - Detail of the discount coupon "validate" requirement

- a) To apply a discount or credit coupon, select "Validate" after entering the coupon code.
- b) NOTE: A \$2 booking fee for postage and handling is automatically added to the total of your booking at the "Order Confirmation" and payment stage.
- c) Pay by Credit card: we use the "Stripe" secure credit card authorisation service. The Good Old Days Concerts does not have access to your credit card number at any time. Your details are secured by "Stripe".

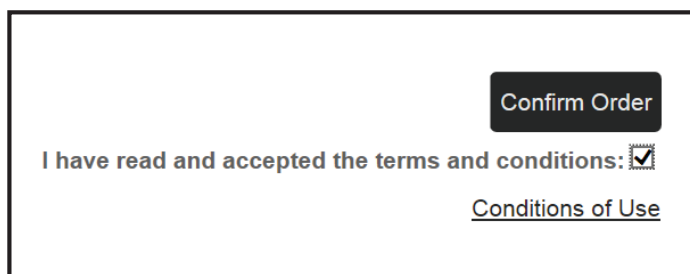


Figure 7 - Detail of the "I have read and accepted Terms and Conditions" validation box

- d) After entering credit card details, tick the "I have read and accepted the terms and conditions" box at the bottom of the payment page (click "Conditions of use" to see conditions). Your booking can only be completed after agreeing to these conditions.
- e) Your tickets will be mailed to you approximately seven days after finalising the booking.
- f) Tickets for bookings made within 10 days of performance date will be HELD FOR COLLECTION on concert day at the Courtesy Desk inside the main foyer of the Sydney Town Hall, approximately 45 minutes prior to performance commencement.

HOT TIP: If you need to return to the first page at any stage during the booking process, click on The Good Old Days Concerts logo at the top left of the booking system screen. You will not lose seats already selected

